



## Doddle Status Update

Hello,

You may have noticed that Doddle is running slowly at the moment. As you can imagine, like internet providers and all other online services, we are experiencing much higher levels of usage than normal. Since the school closures, we have been doing everything we can to increase our server capacity in order to get Doddle running effectively.

We are continuing to work on this and will update you with any changes. In the meantime, you can help us to keep Doddle running smoothly by...

1. Heading straight to [www.doddlelearn.co.uk/app](http://www.doddlelearn.co.uk/app) when you log in (add the URL to your favourites to ensure you always hit this page first).
2. Informing your students to use [www.doddlelearn.co.uk/app](http://www.doddlelearn.co.uk/app) every time they log in.

Thank you for your continued patience and understanding.

In the meantime if you have any questions or queries, please do get in touch with your Account Manager or email us on [hello@doddlelearn.co.uk](mailto:hello@doddlelearn.co.uk)

Thank you,

The Doddle Team